

# BugAware 5.0 Bug Tracking Software Release



Released on = May 27, 2007, 4:24 pm

Press Release Author = [Jackal Software Pty Ltd](#)

Industry = [Software](#)

Press Release Summary = **Jackal Software** releases a major upgrade to their bug tracking software, **BugAware**. ASP Hosted and installed versions are available and both support multi-lingual versions of the the software.

Press Release Body = **BugAware version 5.0 has been released!**

The long awaited **version 5.0 of BugAware** has finally been released along with a brand new slick web site and web based user interface.

**Jackal Software's Bug Tracking Software** is fully web based and is designed to be integrated with your company intranet. **BugAware** is a complete Bug Tracking Software solution hosting features found in all of its major competitors, but at a fraction of the cost. Available as both an ASP Hosted and an installed solution, the ASP Hosted version is available online instantly after sign-up. The first 30 days of use are completely free with no obligation to continue your subscription. The install version is hosted on your own server and includes the complete source code at no additional cost.

Through a sophisticated interface, users can send help desk requests, track issues and bugs, and manage teams with ease. Critical and important tasks are easily recognized through a unique color-coded priority task list. Tasks can be sorted by urgency, issue, type, status and author and published in a printer friendly format for hardcopy output. Email alerts keep staff communication open as users are

instantly notified of task changes. Managers and stakeholders are also kept in the loop. Each task has its own discussion thread attached keeping a complete history of the communication between affected staff members. Daily email alerts are sent each morning informing users of their top priority tasks needing attention. Managers and team leaders are able to view and organize their team tasks, giving them the ability to see exactly what is being done and what needs to be done.

Every aspect of the Bug Tracking Software is configurable. The **BugAware** administrator can create and modify systems, custom fields, task type, task status, priority and even the colors representing the task's urgency. **BugAware** now includes a unique external access system that allows your clients to submit issues remotely without a **BugAware** account.

Multi lingual support is a new addition to **BugAware** and includes English, Danish and French translations. A German translation will be available soon and you can easily translate **BugAware** yourself using the language templates provided.

**Jackal Software Pty Ltd** are offering a free 30 day ASP Hosted trial of the software. Why not try out the new features of BugAware yourself by signing up today.

**Web Site = <http://www.bugaware.com>**

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