

Barclaycard Advises Customers To Use Mybarclaycard Following UK Postal Strike Fears



Released on: October 8, 2009, 4:57 am

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Industry: [Financial](#)

Barclaycard is advising its customers to manage their accounts online with its new online account management, mybarclaycard, following the announcement of a possible national postal strike in October*.

The new [mybarclaycard](#) service offers Barclaycard customers a variety of secure online payment options, including one off payments and the setting up of regular direct debits so customers do not have to worry about missing a payment deadline.

mybarclaycard is simple to use and gives customers more control over their accounts as they can choose how to view their account information and spending online. Customers will also be able to view statements online, request a balance transfer, query or dispute a transaction and request a new credit limit quickly and securely.

To avoid the impact of prolonged postal problems Barclaycard customers can register online using a simple registration process which offers customers instant access to their account so there is no need to wait for login details to come through the post.

Amer Sajed, Chief Executive Barclaycard UK, said: "We want to make our customers' lives as easy as possible and by managing their account online, customers can take control.

"Managing an account online with mybarclaycard will avoid the impact of issues such as postal strike action. If customers do not have access to internet facilities, they can make a payment over the phone."

Ends

Notes to Editors

* The Communications Union announced on 16th September that it would ballot its 121,000 postal members on strike action - the ballot closes 8th October 2009.

About

mybarclaycard

Barclaycard customers can get instant access to mybarclaycard and make secure online payments. Barclaycard will review late payment fees on a case-by-case basis if customers believe they have incurred a late payment fee as a result of industrial action. Customers can check their balance and pay their bill by debit card by phone.

About

Barclaycard

Barclaycard, part of Barclays Global and Retail Commercial Banking division, is a leading [credit card](#) provider and global payment business which helps consumers, retailers and businesses to make and accept payments flexibly, and to access short-term credit when needed.

The company is one of the pioneers of new forms of payments and is at the forefront of developing viable contactless and mobile payment schemes for today and cutting edge forms of payment for the future. It also issues charge and [credit cards](#) to corporate customers and the UK Government. Barclaycard partners with a wide range of organisations across the globe to offer their customers or members payment options and credit.

In addition to the UK, Barclaycard operates in the United States, Europe, Africa and the Middle and Far East.

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