

# Worldwide Parcel Services - There When You Need Them



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June 25, 2013, 9:30 am -- /[EPR NETWORK](#)/ -- Most of the time sending parcels is an easy business, and Worldwide Parcel Services are there for both when things are going well and when they are not. Firstly they are not just your average parcel courier, because they operate an online parcel courier service. Now many people may wish to speak to a human being to place a parcel collection, but would you really miss the five minutes wasted whilst being on hold to place a booking? And would it not be great if you knew that they had taken the delivery address down correctly every time? To top it all would it not be great to get a confirmation email of the collection and delivery time, as well as an email when the parcel has reached its destination?

Well Worldwide Parcel Services offers this and more with its online parcel courier service. Firstly they never sleep, or least their website does not, so you can book a parcel collection online at any time of day or night, so no more worrying about whether the call centre is still open or not. This means you can place a booking 24/7 - 365 days a year.

The great thing about booking a parcel collection online is that you are the one typing in the addresses, so you know that the addresses you are inputting are the correct ones and have not been misspelled as a result of someone not hearing you correctly, as can happen when booking a parcel collection by telephone.

Also, unlike a normal parcel courier Worldwide Parcel Services operate mainly with an online booking system, this means that immediately after you place your order you then get a confirmation e-mail detailing the booking time, and the collection and delivery addresses.

Most [parcel couriers](#) operating a telephone booking service do not do this, yet Worldwide Parcel Services believe that this is vital so that you

can quickly and easily check your booking, and ensure that it is correct. By sending this email they enable you to spot any mistakes you may have made, and amend them before they ever become a problem.

One of the best bits about Worldwide Parcel Services is the [tracking service](#) that they offer. After all whilst it is great to get an e-mail telling you that your parcel has arrived at its final destination, it is even better to be able to find out where it is at any one time, is it not?

Well Worldwide Parcel Services - <http://www.worldwide-parcelservices.co.uk> - gives you a free tracking service with every parcel that you send with them, you simply go on to their website and input the parcel tracking number from your order and you can find out exactly where your parcel currently is. This is ideal for giving your customers peace of mind updates.

As the bulk of their service is carried out online, queries are very quickly dealt with by [advisors who are on hand](#) to answer any e-mails. Or you can simply pick up the phone and call Worldwide Parcel Services if you miss that element of human interaction, and they will be only too happy to handle your call.

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