Parity client wins Student of the Year at itSMF Conference 2007



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Industry: Education

Press Release Summary: The training arm of IT services firm, Parity, has announced that one of its students, Dinah Turner of DWP, achieved top marks and the national Student of the Year award at the IT Service Management Forum Conference in Brighton

Press Release Body: IT services firm, **Parity**, has announced that one of its students, **Dinah Turner of DWP**, has won the **Student of the Year award at this year's IT Service Management Forum (itSMF)** conference. The award, presented at the ceremony held in Brighton, is the only category where the winner is decided purely based on the examination results issued by the **Information Systems Examination Board (ISEB)**, rather than voted for. Ms Turner's achievement is a clear example of **Parity**'s resource and training programmes ensuring success, as the **Parity Training** team coached and guided Ms Turner through the course syllabus and materials.

The highly acclaimed **itSMF UK Service Management awards** are presented each year to the top service management professionals and organisations in the UK. Student of the Year is awarded for the highest marks in the **IT Service Management Manager's Examination** over the two papers **Service Support and Service Delivery**. The two papers require a full depth of knowledge in **IT Service Management**,

but also general management ability and experience. Previous winners of the award include employees from high profile organisations such as Barclays, DHL, Hewlett Packard, Microsoft and Oxford University Press.

Parity Training specialises in educating and preparing its clients' own staff in IT Service, <u>Project and Programme management training</u>. The company offers flexible learning solutions that deliver benefits for organisations seeking performance improvement. **Chris Littlewood, principal consultant of IT service management for <u>Parity</u> said of Dinah Turner's accomplishment, "We are delighted that one of our very own delegates has won the itSMF Student of the Year award. To have the effectiveness of our training systems and our trainers themselves recognised in such a clear way to the industry is fantastic news. I would like to applaud all of our trainers associated with this achievement, but most of all, I must commend Ms Turner – congratulations Dinah".**

Ms Turner commented, ""I really enjoyed the training courses but most of all the chance to share knowledge and experiences not only with DWP colleagues but other **Public & Private Sector** employees, and I look forward now to building upon this qualification in practice."

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About Parity

Parity is a leading IT Business services organisation delivering technical, recruitment and <u>IT training solutions</u> to the UK and Irish markets.

They focus on the key areas of project, programme and IT service management, including areas such as **PRINCE2** and **ITIL training**. **Parity's Training** business educates client's own staff in these skill areas; their Resources business recruits highly skilled short term, interim and permanent staff; and their Solutions business takes total delivery responsibility for IT projects and programmes as well as the ongoing delivery of IT applications and business processes.

Parity's 30 years' expertise in **Project and Programme Management** minimises business risk associated with systems implementation, integration or business change for clients. Listed on the London Stock Exchange, Parity recorded a turnover of over £150m in 2006.

Parity has deep industry knowledge and expertise in Finance, Utilities, Telecoms and the Public Sector delivering people, skills and concepts for IT projects and programmes throughout the UK. Parity have provided these services to a range of notable clients, including Hewlett Packard, IBM, Ministry of Defence, Royal Bank of Scotland, Northern Ireland Electricity, Siemens and Glaxo Smith Kline.

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