## New GObookings Systems AppointmentDiary V8 ALF Software System



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Press Release Author: GObookings Systems

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Press Release Summary: For sales and service businesses GObookings Systems have released the new AppointmentDiary V8 ALF a revolutionary variation of the proven AppointmentDiary online appointment software system.

Press Release Body: An innovative new technology system called **AppointmentDiary V8 ALF (autolead-filtering)** has been released by appointment scheduling software system specialists **GObookings**Systems. **GObookings** is an Australian

based company with government, university, corporate and business clients within Australia and the USA.

The unique **AppointmentDiary V8 ALF** system, a configuration variant of the proven **AppointmentDiary V8**, is now being deployed for a variety of sales and services businesses. These businesses needed a way to further streamline their online customer services by quickly coupling customers with a support or sales consultant conversant in the particular service or product range of interest.



The **ALF solution** allows the customer to firstly select a product range. Once the customer has selected the product range and day; available times are then displayed reflecting the availability of the consultant(s) for that product.

Customer appointments are then made in an easy seamless and user-friendly way. The customer is able to book the 'right consultant' to telephone them at a time and day which suits them, with an instant email confirmation.

Simultaneously the auto-lead-filtering process initiates an instant SMS text message and email to that particular consultant. The Sales Manager also receives an email confirmation for each appointment made and has the capability to view and report on the activity of the various consultants across any number of locations.

Feedback received to date has a similar message – "AppointmentDiary ALF has increased sales dramatically whilst delivering improved service to existing and new customers. With our large range of products it allows better access for customers to the appropriate qualified sales consultant."

The **AppointmentDiary V8 ALF** system is secured by 128 bit SSL encryption throughout and has many powerful and unique features including time zones, daylight saving features, multi-location capability, irregular time slots, a forward time feature to control the flow of appointments and customizable interfaces for each consultant and support staff. Should it be needed a built-in option also exists for an intelligent auto-rostering system across sales personnel for the same service or product. In addition the same solution will work in conjunction with a call center to better manage sales leads from multiple sources. The **AppointmentDiary V8 ALF** system is available in Hosted Enterprise and Server Enterprise versions.

## To learn more about AppointmentDiary or GObookings Systems select the web site appropriate for your country below -

AppointmentDiary USA – <a href="www.appointmentdiary.net">www.appointmentdiary.net</a> GObookings Systems USA - <a href="www.gobookingssystems.com">www.gobookingssystems.com</a> AppointmentDiary Australia - <a href="www.appointmentdiary.com.au">www.appointmentdiary.com.au</a> GObookings Australia - <a href="www.gobookings.com.au">www.gobookings.com.au</a>

Web Site: <a href="http://www.appointmentdiary.com.au">http://www.appointmentdiary.com.au</a>

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