

VillaPlus.com helps clients hit by the collapse of the XL Leisure Group PLC



Released on: October 13, 2008, 6:00 am

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Industry: [Transportation & Logistics](#)

Press Release Summary: VillaPlus.com has helped over 1000 clients who were affected by the recent collapse of the UK's third largest tour operator XL Leisure Group Plc

Press Release Body: **VillaPlus.com**, the independent tour operator, has successfully helped over 1000 people affected by the collapse of the **XL Leisure Group**, which incorporated **XL Airways UK Limited**.

In an effort to ease disruption caused to travellers following the dissolution of XL, the **VillaPlus.com** overseas representatives were at the airport to assist clients being repatriated to the UK by the Civil Aviation Authority and also visited those clients already in the resorts who were due to fly home within the days and weeks preceding the collapse. In the UK, the **VillaPlus.com** reservations team manned the phones, helping hundreds of clients who were due to fly out with **XL Airways** to find alternative flight arrangements.

Many of the **VillaPlus.com** clients who were affected by the collapse of **XL** have praised the company's professionalism and the high levels of customer service provided in helping them find alternative flight arrangements.

David McGeever, a VillaPlus.com client who was due to fly out to Corfu with **XL Airways** commented; *"I would like to praise the staff of VillaPlus.com for their hard work and professionalism in trying to re-organise flights for our holiday to Corfu. From our first enquiries to booking our holiday until the unfortunate events of 12th September, I have been very impressed by the professionalism and excellent customer care shown by VillaPlus.com staff."*

VillaPlus.com's ATOL (Air Travel Organisers Licensing) Licence protects any clients who book a package holiday, which includes flights from a potential collapse or the insolvency of an airline such as **XL**.

The Director at VillaPlus.com commented: *"It is the dedication of our staff as well as our commitment to the continual improvement of our [villa facilities](#) which makes VillaPlus.com different from other tour operators. We have a highly experienced UK based reservations team representing over 250 years of travel industry experience whilst our overseas team is dedicated to providing clients with the ultimate villa holiday experience by working closely with our villa owners to help ensure the expectations of our clients is met. This means that our clients can book their VillaPlus.com holiday in the utmost confidence knowing that we can be trusted to help even in a crisis."*

About VillaPlus.com

VillaPlus.com is an independent tour operator that has been [providing villa holidays](#) for over 21 years to the best locations in Europe, providing holiday villas to rent in Cyprus, the Algarve, Costa del Sol, Mallorca, Menorca, Corfu, Costa Blanca, Kefalonia and Lanzarote.

VillaPlus.com has extensive experience and the independent operation means that they can offer ATOL protected air inclusive holiday packages that are genuinely tailored to individual client requirements.

In the late 80s and early 90s **VillaPlus.com** were the first villa company to try to install into every villa, basic items such as washing machines, dishwashers, satellite TV, microwaves, safes and alarms. These items were later followed by further upgrades such as PlayStation 2, stair gates, pool tables, table tennis, brick barbecues and sun bed mattresses.

VillaPlus.com have a highly experienced and dedicated team based in the UK and overseas who work hard to provide clients with the high levels of [professional service](#) required to ensure that the VillaPlus.com holiday experience is enjoyable and hassle free.

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