

Chemical Storage Safety Advice via IT



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Press Release Author: **TOTAL Chemicals, Cleveland QLD Australia**

Industry: [Chemicals](#)

Press Release Summary: Total Chemicals have deployed an innovative method of delivering safety information in a more structured and timely way by their storage and manufacturing specialists.

Press Release Body: **TOTAL Chemicals** has developed an IT approach to reduce safety concerns associated with the manufacture and storage of chemicals.

The [Total Chemicals](#) operational team consists of experienced specialists from within the world of chemicals, blending, distribution and storage.

Total have the ability to manufacture and store a wide variety of chemicals including dangerous goods with Registration Categories covering clauses 3 to 6 and 8 as well as non-hazardous goods, all under cover in dry storage.

Within the chemical industry the ability to speak in a timely way with a suitably knowledgeable person in regard to chemical storage safety

and planning issues has always been a problem with the potential for serious adverse outcomes.

To meet this problem head-on Total employed internet consultants WebStation Australia to research the various options available. WebStation chose the proven **GObookings AppointmentDiary V9 system** to manage the situation automatically by way of online appointments. This solution allows the online customer to firstly select a product range and day; available times are then displayed reflecting the availability of the chemicals storage specialist consultants. Customer appointments are then made for a preferred time in an easy, seamless and user-friendly way. The outcome; the customer is able to book the 'right' consultant to telephone them at a time which suits with confirmation by email. The Total consultant then calls back at the appointed time.

Chris Barton Co-Founder of TOTAL Chemicals commented - "*Total now has an industry first; a measured and efficient solution to provide faster response times for critical advice for safety and planning issues.*"

TOTAL Chemicals range of products include alcohols, chemical manufacturing, toll blending, flexographic solvents, hydrocarbons, oils, greases, lubricants, thinners, paint strippers, safety solvents, solvents, specialty chemicals and raw materials.

Web Resources -Total Chemicals - www.totalchemicals.com.au
GObookings Systems - www.info.gobookings.com

Web Site: <http://www.totalchemicals.com.au>

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