Stanley Takes Over Sonitrol® Alarm Verification for Retailer

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Having recently obtained exclusivity in the UK on the provision of Sonitrol, Stanley Convergent Security Solutions (Stanley CSS) has announced another significant contract for Sonitrol alarm monitoring, with Thames Cash and Carry Ltd.

An independent wholesaler based in Reading, Berkshire, Thames Cash and Carry serves a large number of customers across the south east of England. Its 30,000 square footage, 30 staff and extensive product lines make it one of the largest independent wholesalers in the area.

Thames Cash and Carry has long enjoyed the added protection that Advanced Audio Verification using Sonitrol Audio Impact technology brings, as owner Mr Singh explains: "with the old system we had lots of false alarms – ten or more over three months, which led to police support being withdrawn. With the Sonitrol system we've had no false alarms at all because all of our security alarms are now verified. We didn't want to change from Sonitrol when the previous provider lost the contract, so we were very pleased for Stanley to take over the system."

In fact just days after taking over the Sonitrol alarm monitoring contract for Thames Cash and Carry, Stanley CSS was able to react to an incident on site. Audio was received from the wholesaler and identified as intruders. An operator at Stanley's ProtectionNet Customer Service Centre (PNC) alerted the police who attended the site. The keyholder discovered that one of the doors had been tampered with, suggesting the police may have interrupted a potential break in. Without the Sonitrol alarm monitoring, such a rapid response would not have been possible.

Sonitrol provides organisations with the ability to verify an alarm event in real time by allowing operators to hear what's happening on a monitored site. When an alarm is triggered, the system immediately alerts Stanley's

PNC and transmits the sounds of the break-in attempt and a code describing the location of the activated audio sensor. Professional operators on duty around the clock listen silently to determine the nature of the noise and take appropriate action, such as calling the police or resetting the system. Such a facility increases apprehension rates as intruders are not alerted and police respond quickly to a verified crime in progress, as is likely to have been the case at Thames Cash and Carry. False alarms can also be quickly identified.

This latest Sonitrol alarm monitoring contract follows on from a number of other successful wins for Stanley CSS in the retail sector, including branches of Stearn Electric.

For sales information please contact Stanley CSS on 0844 254 0032 or viawww.stanleycss.co.uk.

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Editor's Note – Corporate Information:

A division of Stanley Black & Decker (SWK), Stanley Convergent Security Solutions (CSS) is one of the leading security providers in the United Kingdom and around the world. Stanley CSS designs, installs, monitors and services security systems for industrial, government, commercial, residential and national account customers. Stanley CSS represents a network of resources, state-of-the-art technology and a culture dedicated to excellence, where its employees have the training, the equipment and the processes they need to deliver the finest security solutions in the industry. Stanley CSS provides the best of both worlds, a local company with global resources and one of the most trusted names in security as well as access control systems.

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